



Ordering Loss Runs

SEARCH POLICYHOLDER INFORMATION

Enter a customer name (e.g., Jane Smith) Search

VIEW DOCUMENTS & FORMS

View Your Client's Documents & ID Cards

Navigator Commercial

Find Coverage Forms

Personal Commercial Surety

OTHER RESOURCES

AutoPay / EFT Forms Loss Control Resources Personal Lines Advisor

Billing Plans **Loss Experience & Reports** Toolbox

Bulletins Marketing Materials Scholarship

More Resources

START A QUOTE

Commercial

OTHER ACTIONS

View Replacement Cost Estimator

Direct Bill Commission Redownload

Commercial Lines

View Quotes & Recent Activity

View Agency Bill

AgencyLink - Test

Personal Lines

Endorse / Change a Policy

View Quotes & Recent Transactions

View Activity

Cancel a Policy

1. Begin by logging into the **Navigator Agent** portal.
2. From the landing page, select the **Loss Experience & Reports** button under the **Other Resources** section.

Reporting

Select a report

Fill out the form and press "Generate report" to view a report.

3. Click the **Select a Report** drop-down to begin.

Reporting

Select a report

Agency Claim Experience

Agency Renewal Listing

Agency Sweep Transaction

Loss Experience

4. Select **Loss Experience** and more fields will populate.

Reporting

Select a report
Loss Experience

Enter CID or group number
A106211931

Select an agency
A02

Select product(s)
Workers Compensation
General Liability

Select date range
3 years (07-29-2023 - 07-29-2026)
1 year (07-29-2025 - 07-29-2026)
3 years (07-29-2023 - 07-29-2026)
5 years (07-29-2021 - 07-29-2026)
Custom

5. Fill in the following fields:

a. **Enter CID or group number:**

- i. For Personal Lines policies in CHIPS, enter the CID number.
- ii. For Legacy Commercial Lines policies, enter the Group number.
- iii. For Commercial Lines policies in Navigator, the policy must be bound, enter the Account number. The report will include legacy data if applicable.

b. **Select an Agency:** Enter correct agency code

c. **Select product(s):** Check all policies that apply

d. **Select date range:** 1, 3, and 5 year options
prefill or set a custom date range

6. Choose **Generate Report** once all information is entered.

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Generate report

7. The report will populate as shown below. Scroll down the page to view the full report.

8. There is also a **Download** and **Print** option available for the report.

PDF Download Report Print

Loss Experience Report

Account #
Agency Name
Product: COMMERCIAL PACKAGE
Policy Effective Dates From 7/29/2023 To 7/29/2026
Data through 7/28/2026

Policy Effective Year	Direct Paid Loss	Loss Reserve	Total Incurred Loss	Total Incurred Expense
2026	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00